8922R-04

S	E	R	V	Ι	С	Е		Ν	0	Т	Ε
							SUPER	SEDES	NONE	E	
Agile	nt 892	2 GSN	A Test	Sets							
Serial	Number	s: See I	Below								
	nput M signal			ed to	correct	interr	nittent				
	ate Serv	•									
- 3922M				· 00004	<b>400000</b> / 4	4006U9	99999				
8922F-		Serial Numbers: 0000A00000 / 4006U99999 Serial Numbers: 0000A00000 / 9999Z99999									
8922H		Serial Numbers: 0000A00000 / 9999Z99999									
3922P-		Serial Numbers: 0000A00000 / 4006U99999									
922R-		Serial Numbers: 0000A00000 / 4006U99999									
3922S-		Serial Numbers: 0000A00000 / 4006U99999									
922X-	-07	Serial	Numbers	: 0000A	400000 / 4	4006U9	99999				
Го Ве	Perform	ned By:	Agilent-0	Qualifie	ed Person	nel					
Parts I	Require	d:									
Agilen	t P/N	Des	cription			Qua	ntity				
08922-	69897	Refur	bished A	23 Inpu	ut Module		1				
									(	Continued	1
							DATE: A	April 200	00		

# ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION: MODIFICATION RECOMMENDED								
ACTION CATEGORY:	<ul> <li>IMMEDIATELY</li> <li>ON SPECIFIED FAILURE</li> <li>AGREEABLE TIME</li> </ul>	STANDARDS: LABOR 4.0 Hours						
LOCATION CATEGORY:	<ul> <li>☐ CUSTOMER INSTALLABLE</li> <li>■ ON-SITE</li> <li>☐ SERVICE CENTER</li> </ul>	SERVICE       ■ RETURN       USED       ■ RETURN         INVENTORY:       □ SCRAP       PARTS:       □ SCRAP         □ SEE TEXT       □ SEE TEXT       □ SEE TEXT						
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: April 2002						
AUTHOR: FH	ENTITY: E600-6423	ADDITIONAL INFORMATION:						

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## Situation:

Intermittent loss of signal power (typically 10 to 30 dB) in the GSM band reported in the field. The problem has been traced to two failure mechanisms on the A23 Input Module:-

- 1. Failure of a relay in the output path.
- 2. Solder process problem producing poor electrical connection between the relay contacts and the circuit board.

## **Solution / Action:**

The fault can be verified by Agilent service personnel running the test software "Pwr\_chk". To obtain the test software, access the following web URL:

```
http://www.sqf.hp.com/QMD_Mktg/prodsup/8922/index.htm
```

Click on "verification" then "Software Tools". Go to PWR\_CHK:Version A.02.02 and download the program version you want, ie, "Pwr chk.bas", "Pwr chk.asc", or "Pwr chk.txt".

Perform the following procedure.

#### **Equipment Required:**

Agilent 8902A Measuring Receiver Agilent 11722A Power sensor Agilent 8657A/B Signal Generator PC or Controller with GPIB card HP Basic GPIB cables BNC co-axial cables Test software - Pwr\_chk (as above)

#### Procedure

- 1. Connect the PC (or controller), 8922, 8902A, and 8657A/B GPIB interfaces together using GPIB cables.
- 2. Connect a high stability 10 MHz reference to the 8922 REF IN port. Connect the 10 MHz OUT port on the 8922 to the 10 MHz REFERENCE IN port on the 8657A/B. Connect the 10 MHz REFERENCE OUT port on the 8657A/B to the 10 MHz REFERENCE IN port on the 8902A Measuring Receiver.
- 3. Open an HP Basic window on the PC (or controller).
- 4. Change the directory path to the one that contains the test software (Pwr\_chk) using the MSI "yyyy" command, where yyyy is the directory path.
- 5. Load the test software using the command GET "pwr\_chk.asc", GET "pwr\_chk.txt", or LOAD "pwr\_chk.bas".
- 6. Type RUN or press F3 to start the program.
- 7. Follow the instructions given on the screen and all testing will be performed automatically.

The program stops when an out-of-limits error is encountered - follow the instructions on the screen and check that the power reading on the 8922 AUX RF OUT port is -85 dBm, indicating that the relay has failed.

# Note:

Due to the intermittent nature of the fault, it may be necessary to leave the program running for several hours (typically 2-10 hrs) before a relay failure is detected.

Halt the Pwr\_chk program by pressing Control/Break.

The results will be stored in a file named RESxxxx.txt where xxxx is the last four digits of the serial number entered at the beginning of the Pwr\_chk program.

#### Note:

The modification recommended in this service note will only be implimented free of charge if a valid printed set of results or customer data showing the failure is returned with the faulty A23 Input Module.

If the A23 Input Module proves to be faulty, replace it with refurbished part 08922-69897 using the exchange program.